

NOTICE OF PUBLIC MEETING

March 8, 2012

6:30 PM

8544 SE HWY—BOARD ROOM

AGENDA

1. CALL TO ORDER
2. NEXT REGULAR SCHEDULED MEETING: April 5, 2012
3. MINUTES OF THE LAST MEETING
4. APPROVAL OF BILLS
5. INFORMATIONAL ITEMS
 - a. Engineering/plans for Plattsburg water treatment plant
6. ACTION ITEMS
7. OLD OR UNFINISHED BUSINESS
 - a. Annual rate analysis policy
8. NEW BUSINESS
 - a. 2012-2013 Budget
 - b. Discuss lock-offs and reconnect fee
 - c. Board Member attendance fee
9. ANY OTHER BUSINESS THAT MAY COME BEFORE THE BOARD
 - a. Maintenance Report
 - i. Water Usage and Leak Report
 - ii. Other maintenance information
10. PUBLIC CONCERNS
11. CONSIDERATION OF A VOTE TO CLOSE THE MEETING PURSUANT TO RSMo 610.021 (1) Legal
12. ADJOURNMENT

POSTED

Date

Time

Annual rate analysis policy

At last month's meeting, the board wondered if the Rules and Regulations require an annual water rate analysis. This requirement is not stated anywhere in the District's Rules and Regulations or the Policies and Procedures.

Lock-offs and reconnect fee

Excerpt from the rules and regulations:

“Bills will be rendered for service by the fifth day following the meter reading period (beginning on or around the tenth (10th) of the month) as set forth in the rate schedule. Service bills not paid by the sixteenth (16th) of the following month shall be subject to a five percent (5%) late charge. Failure of the District to submit a service bill shall not excuse the Customer from his obligation to pay for the water used when the bill is submitted. Failure to pay a bill by the first (1st) day of the month following the period for which service was rendered shall result in the disconnection of the service and such disconnection shall be made without necessity of notice to the Customer. Any damage resulting to the Customer or any property of the Customer or the landowner of the property occupied by the Customer shall not be the responsibility of the District, its agents or employees. The District, its agents and employees shall not be liable to the Customer or the landowner of any property used, held occupied, rented, or leased by the Customer for any such damage when disconnection is made according to these Rules and Regulations, and it shall be immaterial that no notice of such disconnection was given to the Customer or to said property owner.”

DISCUSSION

Customers locked for non-payment are charged a \$35.00 reconnect fee. This fee plus the bill has to be paid before service is restored.

Lock-offs take the office staff and maintenance 2-4 days to complete.

Most of the lock-offs are “repeat offenders”.

The contractor doesn't charge the district for lock-offs.

Should the reconnect fee graduate with each recurring disconnection?

For example:

1st disconnect - \$35.00

2nd disconnect - \$50.00

3rd disconnect - \$75.00 or more?

Will an increase in the reconnect fee be a deterrence for the repeaters?

